

HB 127 Updates

- DOPL's Academic Detailing currently focuses on CSD utilization, though comprehensive resources and information are provided as well
- A CSD Report is created each month of 30 controlled substance prescribers with the highest number of opioid prescriptions dispensed with zero CSD searches
- Prescribers are then contacted by an Academic Detailing Specialist and offered an Academic Detailing visit
- Since November 2018, 68 Academic Detailing sessions have been completed
- 75 additional clinical and non-clinical staff have received Academic Detailing during these visits
- A total of 142 clinical and non-clinical staff have participated in Academic Detailing sessions since November 2018
- 35 prescribers have declined the Academic Detailing session offer, but have stated positive behavior or protocol change upon receiving the Academic Detailing session invitation; for example, some prescribers stated that after receiving the email from DOPL, they implemented a new protocol to check the CSD before each patient visit
- No prescribers have declined the Academic Detailing session offer without stating behavior or protocol change upon receiving the Academic Detailing session offer
- There have been zero non-responders to the emails and phone calls from the Academic Detailing Specialist who reached out to offer an Academic Detailing visit; everyone has at least responded to the communication from DOPL staff
- Highlights include:
 - Academic Detailing Specialists find that prescribers commonly utilize the CSD, but not always in a correct way according to statute; overall, providers and staff have been open to the visit and to learning how to utilize the CSD in an authorized manner
 - Academic Detailing Specialists are often able to assist prescribers and staff onsite

- Several providers have expressed appreciation for the supportive, non-punitive approach
- A few quotes from prescribers and staff to Academic Detailing Specialists:
 - “Thank you for your help today. I was able to view reports on three patients this afternoon with no difficulty.”
 - “Well, that was much easier than I thought it would be.”
 - One individual shook our hands at the end of the visit and simply said, “Thank you for your approach.”
- The Academic Detailing Team has also spent considerable time creating protocol documents, creating a Provider Toolkit and other educational documents, as well as creating and implementing pre and post surveys to contribute to a program evaluation effort
- In addition, the Academic Detailing Team works closely with the Utah Department of Health and the Utah Department of Human Services on numerous opioid overdose prevention efforts, and is involved with various CSD efforts and enhancements
- DOPL is in the process of evaluating the Academic Detailing Program, which is a multi-month process; the evaluation is not complete, but preliminary numbers are positive and show that DOPL’s Academic Detailing efforts are making a difference
- According to the Utah Department of Health, Utah is seeing a downward trend in prescription opioid overdose deaths, a trend that is better than the national average; while we believe DOPL’s Academic Detailing efforts are making a difference, we also realize that the opioid overdose prevention efforts are comprehensive, multi-faceted, and come from a variety of public and private entities and partnerships

HB 186 Updates

- DOPL is currently working toward implementation by working through internal protocols with the Utah Department of Health and DOPL to create Academic Detailing Reports from the OME-CSD Reports